

SECURITY SIMPLIFIED - AT HOME AND ON THE GO

NAGRA Scout – an all-in-one solution offering unmatched device visibility, comprehensive protection, effortless control, and network troubleshooting for a worry-free and secure digital haven.

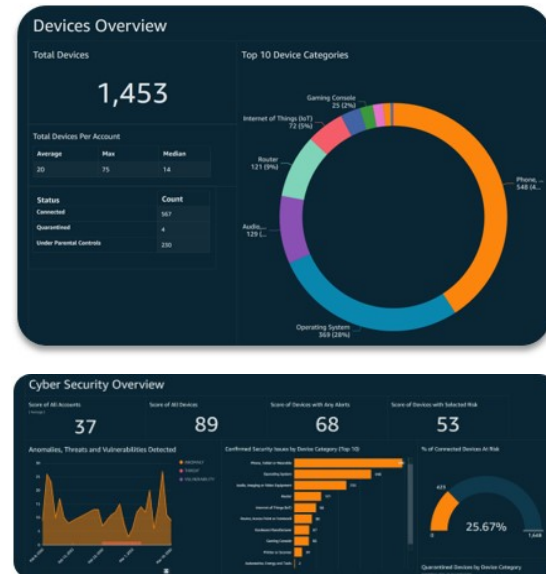
Provide subscribers with simplified security, addressing the challenges of the smart device era. Our innovative solution empowers users to take control of their home network security through a single, user-friendly smart home app. Manage and monitor network activity effortlessly, ensuring a secure connected lifestyle at home and on the go.

For ISP's, NAGRA Scout not only benefits your subscribers but also equips you with tools to optimize network assets. Gain insights into user behavior, allowing you to deliver services that enhance satisfaction and foster loyalty. Elevate your network management seamlessly with NAGRA Scout.

SOLUTION BENEFITS

- ✓ **Improve First-Call Closure Rates:** Identify and resolve subscriber issues rapidly thanks to advanced contact center diagnostic tools that access real-time device and home network usage. You reduce resources spent on troubleshooting and focus on real-time support that improves customer satisfaction.
- ✓ **Build New Business Cases:** Understand and anticipate your customer needs through comprehensive data analytics. Combine with business insight to offer relevant additional consumer services e.g. fitness, food, health, energy, child services, and physical security.
- ✓ **Get Data-Based Insights for Infrastructure Investments:** Leverage the data dashboards to gain visibility on how subscribers are using the network and use this information to support intelligent network development.
- ✓ **Deliver Cutting-Edge Security:** Offer protection from malware and other cyberattacks via automated alerts, updates, and remediation advice. NAGRA Scout learns from changing subscriber behavior and threat patterns to anticipate attacks before they happen.

Turn Visibility Into Business Value



IDENTIFICATION

Detecting and identifying the devices connected to the network

PROTECTION

Detecting and blocking malicious traffic and detect anomalies in your network

FILTERING

Activating browsing protection and content categories filtering

TROUBLESHOOTING

Network health diagnostic to identify and resolve connectivity issues

PROTECTING THE CONSUMER'S DIGITAL WORLD



NAGRA Scout Features

NAGRA Scout Platform

Provided as a cloud service and operated by NAGRA

NAGRA Scout Agent

Software client integrated into the service gateway or router

NAGRA Scout Mobile App

Consumer-centric app, ready to deploy with APIs for any required customization

Analytics Dashboard and API

Receives and visualizes home network data and events

OSS/BSS Service API

Enables remote customer support functions and troubleshooting

GLOBAL PAY-TV LEADER, \$1B REVENUES, LONG-TERM STABILITY

WHO WE ARE

SUCCESSFUL PROJECTS

500+
TV Providers
Globally

Focused on helping solution providers increase monetization and consumer reach through comprehensive security solutions.

SATISFIED CLIENTS

500m
Secured Devices
Served Daily

Customer-focused. Delivering solutions as a service to optimize time to market and reduce operational overheads.

CUSTOMER PROTECTION

4000+
Patent Portfolio

Robust IP protection with over 500 patents attributable to a wide range of innovative technology solutions.



FULLY CHARGED AND READY

Consumers are the central focus of all NAGRA Kudelski solutions. Working worldwide with major pay-TV and streaming service providers, we continually incorporate learnings and investment to ensure our solutions are fit-for-purpose to face the demands of today's consumers.

From turnkey applications to custom application development, NAGRA Kudelski is here to support your business needs.

[Contact us](#) to learn more.